Questions & Answers

1. Will Rowan University staff be performing any snow removal and / or deicing services in-house? If yes, please explain in detail. *Yes, Rowan will decide at each event whether or not we will be performing these task in house partially or in full. In Camden both locations will not perform any in house services.*
2. Will the contractor have the ability to reasonably deice the walkways and roadways as needed without prior approval from the Rowan Director of Facilities? *No.* If no, would Rowan University be willing to modify the "Indemnification" clause in the agreement to wave any potential slip and falls that may occur out of the contractors control? *No.*
3. Is there an automatic trigger on when to commence service on a snow or ice event, i.e. ½", 1", 2", etc? *No*. *Any notification of an event should be a trigger to be ready - ice/sleet, accumulation.* If not, please explain the procedure on how much accumulation is required to begin servicing. *Each event will be decided by the Director of facilities. There will be communication starting before and during the event. Rowan will need a contact person from each awarded contractor available 24/7. For Camden, treatment should be done at least by 5-6am for students and staff arrival. During normal business hours before the event occurs and are sure the event is going to occur. Must stay in communication.*